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The Manor House Hotel

and

The Ashbury Hotel



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TARIFF 2010/2011 incl. VAT @ 17.5% - Full Board

ALL ACCOMMODATION BOOKINGS

THE MANOR HOUSE HOTEL, FOWLEY CROSS, OKEHAMPTON, DEVON EX20 4NA

Tel: 01837 52592/53053 Fax: 01837 55027

Golf 2010

April 2009 saw the completion of the final phase of our golf development. We can now proudly boast 3 x 18 hole courses, a 27 hole combination course and the Willows Par 3 course for guests to choose from. We know of no other golf resort in the country that offers the variety and choice of courses that we do. We have found that many of our guests now choose to stay for a longer break to give them the opportunity of playing all of our courses. With this in mind we have made our 4-night weekend prices even more attractive and have added the option of a great value 6-night break starting on a Friday or Monday.

New Facilities at the Manor

April 2010, saw the opening of the "Manor Fun House" - This is a children's soft play zone that is 300sq metres and spread over three levels. The new zone is located adjacent to the Ten Pin Bowling and Game Zone. The features include a three lane astra slide, tube slide, bash bags and dangling snakes. This new facility is fantastic for families with young children and sessions are run every morning and afternoon during school holiday periods.

2010 Early Payment Discounts

ALL guests will be entitled to a further discount when paying in advance. We are now offering ½% additional discount for every clear full calendar month prior to your arrival. For example: For guests arriving on 15th November who pay in full for their break on the 12th May, we will deduct a further 2.5% off your balance (½% for June, July, August, September and October).

Summer Breaks

Book now for one of our fantastic value Summer Breaks - with a range of sports, craft, leisure facilities and activities, there is something for all the family. All breaks are full-board and inclusive of all our sport and leisure facilities. Book early to avoid disappointment.

New Craft Activity

November 2009 saw the introduction of our new craft activity – 'personalised hot press printing'. On your next visit bring along a digital image on a memory stick or camera and we can print the image onto a variety of products such as jigsaws, canvas, mugs and t-shirts. Alternatively we have a library of images that you can choose from.

Autumn to Spring Specials

Ashbury - Due to the continued success of our Winter Warmer Package, we have decided to extend the offer period for these breaks. The Ashbury 'Autumn to Spring Specials' will run between the 11th October 2010 and 24th April 2011 - All guests will be entitled to unlimited free golf, free buggies and a complimentary golfer's goody-pack.

Manor – As our winter warmers have proven to be so popular, we have decided to offer a similar package for guests staying at the Manor between 28th October 2010 and 24th April 2011. Our 'Autumn to Spring Specials' at the Manor will include free buggies when playing golf at Ashbury, ½ price craft sessions and free group tennis coaching.

ALL TEE-TIME
BOOKINGS:-
The Ashbury Hotel
Higher Maddaford
Nr. Okehampton
Devon EX20 4NL
Tel: 01837 55742
Fax: 01837 55468

The Ashbury Hotel

TARIFF 2010/2011 incl. VAT @ 17.5% - Full Board

Price per person. This Tariff May 2010 supersedes all previous editions.



We have 3 x 18 hole courses and 1 x 27 hole combination course, giving us
6 x 18 hole long course options and the Willows 18 hole Par 3 course.

Most guests choose to stay for 3, 4 or 5 nights, to allow them the opportunity to play more of our courses.

		Number of Nights - Arrival Days							
		Weekend			Midweek				
Number of Nights		2	3	4	3	4	5	6	7
Start	End	Fri	Thurs/Fri	Thurs	Mon	Sun/Mon	Sun	Mon/Fri	Sun/Mon Thurs/Fri
18-Apr	09-May	188	243	292	196	236	283	333	380
09-May	23-May	188	243	292	223	274	326	385	440
23-May	30-May	188	243	292	223	274	309	385	440
30-May	06-Jun	188	243	292	254	305	366	428	490
06-Jun	25-Jul	185	239	287	219	266	317	375	429
25-Jul	29-Aug	169	214	265	223	278	336	392	448
29-Aug	05-Sept	195	252	292	216	257	309	363	414
05-Sept	12-Sept	195	252	292	235	289	347	408	465
12-Sept	10-Oct	187	240	280	220	262	315	370	423
10-Oct	24-Oct	168	218	250	203	246	282	347	396
24-Oct	31-Oct	162	215	240	250	298	358	420	480
31-Oct	07-Nov	144	180	216	170	202	242	285	325
07-Nov	21-Nov	138	173	208	161	192	230	271	309
21-Nov	22-Dec	100	125	150	134	159	191	225	257
27-Dec	30-Dec				205			485	515
30-Dec	02-Jan-2011				312	342	373		
02-Jan-2011	23-Jan	97	125	151	117	156	195	234	273
23-Jan	17-Feb	99	128	154	117	156	195	234	273
17-Feb	27-Feb	123	159	191	191	219	263	309	353
27-Feb	13-Mar	149	193	231	172	198	238	279	319
13-Mar	07-Apr	151	195	234	185	213	256	301	343
07-Apr	24-Apr	169	218	262	237	272	327	384	438
24-Apr	08-May	196	253	304	210	245	295	346	395
08-May	22-May	196	253	304	235	285	342	402	459
22-May	29-May	192	248	297	239	279	320	393	449
29-May	05-Jun	192	248	297	265	305	366	428	490
05-Jun	24-Jul	193	249	299	237	277	332	391	446
24-Jul	28-Aug	169	218	262	235	284	341	400	457
28-Aug	04-Sep	199	257	308	224	257	309	363	414

NOTE: Please note a change to our Booking Conditions section 4 (b), (c) - Deposits. On all new bookings as of 1st June 2010, full deposit will be refunded if we have 8 weeks written notice and 50% will be refunded if we have 4 weeks written notice. Any cancellation within 4 weeks of arrival will result in loss of deposit.

ADDITIONAL DISCOUNTS AND OFFERS

ADULT DISCOUNTS			
Number of Adults	8 -15	16-25	26 or more
Party Discounts	2.5%	5.0%	7.5%
An additional 2.5% will be discounted if parties pay in full, 1 calendar month prior to arrival date			
Triple Room Discount - 3 or more adults in a large room are entitled to an additional discount of 5%pp			

CHILDREN'S RATES - % OF ADULT TARIFF					
Baby in Carry Cot up to 3 months	Baby in Cot up to 2yrs	Children in a Family Room with 2 Adults			
		Aged 2 - 4 *	Aged 5 - 8*	Aged 9 - 11	Aged 12 - 17
No Charge	10%	25%	40%	50%	60%
Children in a Family Suite (2 bedrooms, 1 bathroom, 1 interconnecting lobby Category A) 70%					
Children in a separate Room OR Sharing with 1 Adult#					
Baby in Cot/Carry Cot up to 3 months		Age Under 11		Age 11 - 17	
No Charge		70%		80%	
#The price for subsequent children in a room with 1 Adult will be as 'Children in a Family Room with 2 Adults'.					

*In some cases children up to the age of 9 may be allocated a fully sprung child's bed - if full size beds are specifically requested the children will be charged at 50%

FREE WINE AND BUGGY INFORMATION				
Free Wine*	Dates	Golf Buggy Prices (£)		
		Up to 3.15pm	3.15pm-Dusk	All Day Buggies
Sun, Tues, Thurs	Mar 9 - Aug 30	14	9	18
Sun, Tues, Thurs	Aug 31 - Sept 26	15	10	20
Sun, Tues, Thurs	Sept 27 - Mar 7 - 2011	12	6	15
Sun, Tues, Thurs	Mar 8 - Sept 4	15	10	20

From 12 February 2010 a 25% discount will apply to all midweek buggies (Mon, Tues, Wed, Thurs)

HOW TO WORK OUT THE COST OF YOUR BREAK

1. Choose the hotel you would like to stay at and the dates you would like to stay.
 2. Find the price for the number of nights you would like to stay.
 3. Check the additional discounts that apply to children staying in a family room with 2 adults.
 4. Check the adult discount section for party and triple room discounts.
- EXAMPLE:**
- Families -** Family of 4 staying in a family room, children aged 7 and 11 at Ashbury for 4 nights in June '10
 Price £266 per adult = £532. Price for 7 year old @ 40% = £106.40
 Price for 11 year old @ 50% = £133.00. Total Price = £771.40
- Parties:** A party of 30 staying in 10 triple rooms at Ashbury for 4 nights in June '10
 Price £266 pp x 30 = £7,980.00. Less 5% triple room discount = £399.00
 Less 10% party discount when paying 1 month prior to arrival = -£758.10
 Total Price = £6,822.90
 Price per person = £227.43
5. We are often asked for prices on 8 nights or more. These breaks will be charged at the 7 night pro rata rate.
 For example a 8 night break at Ashbury in June '10 will be £429/7 = £61.29 per night x 8 = £490.29pp



The Manor House Hotel

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Price per person. This Tariff May 2010 supersedes all previous editions

ALL ACCOMMODATION
BOOKINGS:-
The Manor House Hotel
Fowley Cross, Nr. Okehampton
Devon EX20 4NA
Tel: 01837 52592/53053
Fax: 01837 55027

ALL MANOR PRICES ARE 'B CATEGORY' - IF YOU REQUIRE 'A CATEGORY' PLEASE STATE
WHEN BOOKING AND ON THE CONFIRMATION SHEET. THERE WILL BE AN ADDITIONAL 5% CHARGE.

Number of Nights		Number of Nights - Arrival Days							
		Weekend			Midweek				
Start	End	2	3	4	3	4	5	6	7
		Fri	Thurs/Fri	Thurs	Mon	Sun/Mon	Sun	Mon/Fri	Sun/Mon Thurs/Fri
18-Apr	09-May	180	243	292	213	253	303	356	407
09-May	23-May	180	243	292	222	274	326	385	440
23-May	30-May	180	243	292	222	274	309	385	440
30-May	06-Jun	175	234	281	292	348	418	484	554
06-Jun	25-Jul	179	239	287	219	266	320	375	429
25-Jul	29-Aug	176	236	291	284	342	421	482	551
29-Aug	05-Sept	190	246	286	216	257	309	363	414
05-Sept	12-Sept	194	251	290	230	289	347	408	465
12-Sept	10-Oct	181	234	276	220	262	315	370	423
10-Oct	24-Oct	159	213	265	212	246	282	347	396
24-Oct	31-Oct	179	241	291	310	348	418	491	560
31-Oct	07-Nov	157	203	244	194	231	277	326	372
07-Nov	21-Nov	154	193	232	185	220	264	310	354
21-Nov	05-Dec	130	168	201	161	192	230	270	309
05-Dec	22-Dec	122	157	189	151	180	216	254	290
22-Dec	27-Dec				415	468	521		
27-Dec	30-Dec				235			575	605
30-Dec	02-Jan-2011				377	408	438		
02-Jan-2011	23-Jan	129	166	200	176	202	242	285	325
23-Jan	17-Feb	136	176	212	185	213	256	301	343
17-Feb	27-Feb	149	193	232	243	280	336	394	450
27-Feb	13-Mar	151	195	234	183	210	241	296	338
13-Mar	07-Apr	151	195	234	198	227	273	321	366
07-Apr	21-Apr	181	234	280	255	293	341	413	471
21-Apr	24-Apr	205	265	318					
24-Apr	08-May	192	248	297	220	258	310	364	415
08-May	22-May	192	248	297	243	279	335	394	450
22-May	29-May	192	248	297	230	274	309	386	441
29-May	05-Jun	181	234	281	299	355	426	500	571
05-Jun	24-Jul	189	244	293	229	271	326	383	437
24-Jul	28-Aug	186	241	289	295	349	419	492	562
28-Aug	04-Sep	190	246	295	224	257	309	363	414

BOOKING CONDITIONS

By signing the Booking Form you acknowledge you have read and understood our Booking Conditions.

1. Room Categories

- a. Room Classification at the Manor House takes into account **the view and/or the size of the room.**
- b. An 'A Category' Room may be smaller with a good view of the grounds and Dartmoor or a larger room that may not have such a good view.
- c. All family suites are classed as 'A Category' rooms.
- d. 'B Category' Rooms are generally smaller with driveway views.
- e. Due to the popularity of our 8 Family Suites (2 bedrooms, 1 bathroom and 1 interconnecting lobby) we have put **Room Dividers** in some of our family rooms. This consists of a 3ft partition with a curtain above, separating the double bed from the singles and a further curtain at the end of the partition to be pulled across the remainder of the room. These may be booked, subject to availability at an additional 2.5%. Some of our rooms also have doors opening out onto a patio, these can also be booked at an additional 2.5% subject to availability.
- f. Guests may not be aware that AA, RAC and Tourist Board rating systems virtually ignore facilities and emphasis is placed upon rooms.

Our guests repeat book due to our facilities and service and not the rooms.

- g. None of our rooms are de-luxe but all are En-suite with bath or shower, TV, Tea/Coffee facilities, safe (foc) and Telephones.

2. Single Rooms:

- a. There is a Single Room Supplement of 10%.
- b. Family Suites sold as 2 singles, 'A Category', out of season, will also be charged a Single Room Supplement.
- c. At both the Manor and Ashbury we have identified a number of double/twin rooms that may be available as singles - subject to availability. These rooms will be charged at a 10%, 25% or 50% supplement depending on the time of year. Please ask for more details when booking.

3. Room Requests and General Information:

- a. **Special Requests must be given in writing.**
- b. Requests for Specific Rooms will be charged an additional 5%.
- c. For all Weekends, School Holidays and Half Terms we cannot accept a booking in a large family room for only a Double or Twin.
- d. During all other mid-weeks any room can be booked, subject to availability, at an additional 5%.
- e. Guests may request a specific area i.e. rooms 1-38, 39-90, 94-183, 184-199, Highview, Moorview, Westview or Farmhouse at no extra cost, subject to availability.
- f. We are able to reserve ground floor rooms, if available, for guests with walking difficulties.
- g. Rooms are available from 3pm on arrival days and must be vacated by 10am on your day of departure. You are welcome to arrive earlier and stay later to make use of the facilities.
- h. **All Weekend Bookings start on Thursday or Friday. All Mid-Week Bookings start on a Sunday or Monday.**
- i. Prices shown in the tariff are for Full Board per person. Lunches are included, except on your Arrival and Departure days when there is a nominal charge of £5.00 per person.
- j. Smart casual wear is requested for evening meals (long trousers, not shorts for gentlemen).
- k. In line with the latest government policy, all of our public areas and bedrooms are **non-smoking.**
- l. Regrettably dogs, cats and other pets are not permitted.
- m. As with all holidays we recommend holiday insurance to be taken out prior to your stay.

Below is a schedule of the school holidays for 2010/2011. These may vary among education authorities and independent schools.

May 2010		June 2010		July 2010		August 2010		September 2010		October 2010	
Mon	3 10 17 24 31	Mon	7 14 21 28	Mon	5 12 19 26	Mon	2 9 16 23 30	Mon	6 13 20 27	Mon	4 11 18 25
Tue	4 11 18 25	Tue	1 8 15 22 29	Tue	6 13 20 27	Tue	3 10 17 24 31	Tue	7 14 21 28	Tue	5 12 19 26
Wed	5 12 19 26	Wed	2 9 16 23 30	Wed	7 14 21 28	Wed	4 11 18 25	Wed	1 8 15 22 29	Wed	6 13 20 27
Thu	6 13 20 27	Thu	3 10 17 24	Thu	1 8 15 22 29	Thu	5 12 19 26	Thu	2 9 16 23 30	Thu	7 14 21 28
Fri	7 14 21 28	Fri	4 11 18 25	Fri	2 9 16 23 30	Fri	6 13 20 27	Fri	3 10 17 24	Fri	1 8 15 22 29
Sat	1 8 15 22 29	Sat	5 12 19 26	Sat	3 10 17 24 31	Sat	7 14 21 28	Sat	4 11 18 25	Sat	2 9 16 23 30
Sun	2 9 16 23 30	Sun	6 13 20 27	Sun	4 11 18 25	Sun	1 8 15 22 29	Sun	5 12 19 26	Sun	3 10 17 24 31

November 2010		December 2010		January 2011		February 2011		March 2011		April 2011	
Mon	1 8 15 22 29	Mon	6 13 20 27	Mon	3 10 17 24 31	Mon	7 14 21 28	Mon	7 14 21 28	Mon	4 11 18 25
Tue	2 9 16 23 30	Tue	7 14 21 28	Tue	4 11 18 25	Tue	1 8 15 22 29	Tue	1 8 15 22 29	Tue	5 12 19 26
Wed	3 10 17 24	Wed	1 8 15 22 29	Wed	5 12 19 26	Wed	2 9 16 23	Wed	2 9 16 23 30	Wed	6 13 20 27
Thu	4 11 18 25	Thu	2 9 16 23 30	Thu	6 13 20 27	Thu	3 10 17 24	Thu	3 10 17 24 31	Thu	7 14 21 28
Fri	5 12 19 26	Fri	3 10 17 24 31	Fri	7 14 21 28	Fri	4 11 18 25	Fri	4 11 18 25	Fri	1 8 15 22 29
Sat	6 13 20 27	Sat	4 11 18 25	Sat	1 8 15 22 29	Sat	5 12 19 26	Sat	5 12 19 26	Sat	2 9 16 23 30
Sun	7 14 21 28	Sun	5 12 19 26	Sun	2 9 16 23 30	Sun	6 13 20 27	Sun	6 13 20 27	Sun	3 10 17 24

May 2011		June 2011		July 2011		August 2011		September 2011		October 2011	
Mon	2 9 16 23 30	Mon	6 13 20 27	Mon	4 11 18 25	Mon	1 8 15 22 29	Mon	5 12 19 26	Mon	3 10 17 24 31
Tue	3 10 17 24 31	Tue	7 14 21 28	Tue	5 12 19 26	Tue	2 9 16 23 30	Tue	6 13 20 27	Tue	4 11 18 25
Wed	4 11 18 25	Wed	1 8 15 22 29	Wed	6 13 20 27	Wed	3 10 17 24 31	Wed	7 14 21 28	Wed	5 12 19 26
Thu	5 12 19 26	Thu	2 9 16 23 30	Thu	7 14 21 28	Thu	4 11 18 25	Thu	1 8 15 22 29	Thu	6 13 20 27
Fri	6 13 20 27	Fri	3 10 17 24	Fri	1 8 15 22 29	Fri	5 12 19 26	Fri	2 9 16 23 30	Fri	7 14 21 28
Sat	7 14 21 28	Sat	4 11 18 25	Sat	2 9 16 23 30	Sat	6 13 20 27	Sat	3 10 17 24	Sat	1 8 15 22 29
Sun	1 8 15 22 29	Sun	5 12 19 26	Sun	3 10 17 24 31	Sun	7 14 21 28	Sun	4 11 18 25	Sun	2 9 16 23 30

4. Deposits

- a. Your deposit of 20%, is payable by cash, Mastercard, Visa, Switch or cheques, payable to the Manor House Hotel Ltd (please write cheque guarantee card number on reverse).
- b. If you need to cancel or reduce your stay your deposit is refundable in full if we have 8 weeks written notice.
- c. 50% of the deposit will be refunded if we have 4 weeks written notice. In all other circumstances, deposits are not refundable.
- d. All communication regarding cancellations, special requests or changes to a Booking must be sent in writing and must come through the person who signed the booking form i.e. The Party Organiser.
- e. When making your booking we will hold your room provisionally for:
 - 48 hours - for bookings less than 1 month in advance
 - 1 week - for bookings 1-3 months in advance
 - 2 weeks - for bookings 3-6 months in advance
 - 4 weeks - for bookings 6 months in advance

For bookings more than 7 months in advance the deposit is due 6 months prior to arrival.

5. Price Accuracy

- a. You will receive a written Confirmation of your Booking once we receive your 20% deposit & booking confirmation form.
- b. We take great care in ensuring you are given the correct price in telephone discussions, in the unusual event of a misunderstanding or misinterpretation, the prices in the Confirmation will be as the tariff.
- c. If you choose to foreshorten your stay you will be charged the full amount for the number of nights taken. Your confirmation will be reduced by 50% of the pro-rata nightly charge for the nights not taken. The deposits for the nights not taken will be forfeited.

6. Discounts

- a. A group of 8 or more adults are entitled to a Party Rate Discount.
- b. 3 or more adults in a large room are entitled to an additional discount of 5% per person.
- c. Children's discounts are shown on the additional discounts and offers page of the tariff.
- d. Children's Prices are pro-rata and dependent on whether they stay in a Family Room with 2 adults, a Family Suite, in a separate room or sharing with 1 adult.
- e. Children 7 and under may be allocated a 4'6 by 2'6, fully sprung child's bed. Children aged 8 & 9 may be allocated a 5' by 2'6 bed.

7. Party Rate Rules

- a. **To qualify for a Party Rate Discount we ask you to return One Booking Form, pay One Deposit and One Total Final Balance.**
- b. One Payment of the Total Final Balance, paid 1 calendar month prior to your arrival date, will entitle you to a further 2.5% discount.
- c. Children not paying the full tariff are excluded from Party Rate Discounts.
- d. It is the responsibility of the Party Organiser to inform Party Members of the Hotel's Booking Conditions.

8. Golfing Information and Booking Rules

- a. **FREE GOLF ON ALL BREAKS** - All golfers are entitled to play 9 holes of long course golf on their arrival day and 18 holes on their departure day, or vice versa.
 - 27 holes of long course golf are available, free of charge, on all other days during your break.
 - You may play 18 holes of long course plus one of the following:
 - a) 9 holes of long course golf.
 - b) 18 holes of Par 3 golf.
 - c) 9 holes of long course golf combined with 9 holes of Par 3.
- b. Our experienced shop and booking staff will work out a golf package for you, so that you enjoy as many of the courses as possible during your stay. Our aim with the tee time bookings, during your stay, is:-
 - a) to give you a mixture of courses to play.
 - b) to give you a mixture of tee times (morning and afternoon).
 - c) spread tee times evenly throughout the day and across all courses. This helps us to manage round times as much as possible.

While we do our best to meet requirements for individual parties, creating the best experience for all by managing the tee times is essential for you to enjoy your stay. To ensure we balance the courses, we may not be able to offer multiple rounds on any one particular course. In our experience we have found groups wish to play a variety of courses over their stay.

- c. We generally advise those wishing to play golf to advance book tee times.
 - When pre booking your tee times please quote your Confirmation Reference Number. The shop has a designated line for tee bookings - 01837 55742. Please leave your details on the answer phone and one of our booking team will call you back as soon as possible. They can then arrange your tee times and any other golfing requirements. If ringing for tee times no more than 7 days in advance please call 01837 55453. (Please note - while here on your golfing break, if you wish to provisionally book for your next visit, we can also provisionally book your tee times. Please ask at the Ashbury reception).
- d. Additional Long Course Golf may be available at the following supplements. (To be paid to the Golf Shop at time of booking):
 - Monday - Thursday all year and 25th July - 31st August 2010 every day - £5 per person per day.
 - Friday - Sunday an additional 9 holes may be booked for your arrival day at a cost of £15pp.
- e. At the present time, to offer guests further choice, we have discounted green-fees at Holsworthy Golf Club (£10 per day, Monday to Sunday) and also at Okehampton Golf Club (£10 per round, Monday to Sunday).

The facilities at both the Manor & Ashbury are equally available to all guests.